



## Level Up Your Tech Support — Choose Your Service Pack and save!

Everyone needs a good support crew. With Bloomwood Solutions Service Packs, you can pre-purchase your hours, save money, and call in help whenever your next tech quest begins. Whether you need remote assistance from HQ or a field visit to your home base, your hours are ready when you are.

### Adventure Packs — The More You Explore, The More You Save

Pack	Cost	Onsite Hours (Value)	Remote Hours (Value)	Effective Rates Onsite / Remote	You Save
<b>Explorer</b>	\$540	5 hrs (\$600)	7.71 hrs (\$617)	\$108 / \$70 hr	Up to \$60*
<b>Adventurer</b>	\$1,080	10 hrs (\$1,200)	14.3 hrs (\$1,144)	\$108 / \$76 hr	Up to \$120*
<b>Hero</b>	\$2,040	20 hrs (\$2,400)	28.6 hrs (\$2,288)	\$102 / \$71 hr	Up to \$360*
<b>Legend</b>	\$3,840	40 hrs (\$4,800)	57.1 hrs (\$4,568)	\$96 / \$67 hr	Up to \$960*

### Billing Increments

- 🕒 Remote support billed in 15-minute increments
- 🕒 Onsite support billed in 30-minute increments

### Terms & Conditions

1. Packs valid for 12 months from purchase.
2. Non-refundable and non-transferable without approval from Bloomwood Solutions.
3. Travel surcharges apply outside 80 km from Cairns.
4. Hours may be used for onsite or remote work, billed by the increments above.
5. Unused hours expire at the end of the validity period.

Level up your tech confidence. Save more, stress less, and keep your systems running smoother than a freshly installed printer ink cartridge.

Ready to begin your adventure? Head to [the Services Packs page](#) and choose your pack today.

Terms and Conditions <https://bloomwood.com.au/solutions/bookings/terms-conditions>

\* savings are dependent on your usage of onsite & remote hours.